

CHARGEBACK PROCESSING

ChargeBack Processing adds deductions management capabilities to your Microsoft Dynamics® GP Receivables Management system.

FUNCTION

ChargeBack Processing provides deductions management capability for cash receipts processing to meet the needs of wholesale distribution businesses.

IMPACT

With *ChargeBack Processing*, you can enter and edit customer defined remittance adjustments prior to the posting of cash receipts. These entries record the monetary adjustments you need to close invoices during the cash receipts process, and are categorized to allow subsequent analysis.

FEATURES

- One-step entry or import of chargebacks during Cash Receipts processing
- Create chargebacks for cash, check, or credit card receipts
- Automatic creation of Accounts Receivable documents for unapproved chargebacks
- Allows you to associate adjustments by expense category and specific General Ledger accounts
- Configurable options for chargebacks based on adjustment types and customers
- Chargeback assignment to parent or appropriate children when using National Accounts
- Complete drill down and inquiry capabilities, by customer or chargeback reference number
- *Remittance Automation* for EDI 820 documents available with *GP Advanced Compliance*

BENEFITS

- Saves time and effort by making a once tedious process extremely easy and efficient
- Improved cash flow through accurate chargeback tracking and instant access to information during collections

Contact your Microsoft Business Solutions™ reseller and discover how *ChargeBack Processing* can work for your organization.

The screenshot displays two overlapping windows from the Microsoft Dynamics GP software. The 'Cash Receipts Entry' window is in the foreground, showing fields for Receipt (P04MT00000000276), Customer ID (JCPENNEY), Name (J.C. Penney Corporation), Customer ID (2458), Amount (\$4,000.00), Check/ Card ID (UPTDOWN TRUST), Check/ Card Number (45688), and Comment. The 'Adjustments Entry' window is partially visible behind it, showing a table of adjustments with columns for Type, Reference, National Account, Store Number, Date, Contact Type, Name, Amount, and Allow. The table contains several rows of data, including ADV, RET, LBL, and DMS, with a total amount of \$2,670.00.

EXPAND THE BENEFITS AND CAPABILITIES OF MICROSOFT DYNAMICS GP

A PROVEN AND TRUSTED SOURCE Since 1994, we have developed a wide range of products from time-saving enhancements to robust, feature-rich modules to meet the needs of users. The result is a rich history of partner and customer success.

DISTRIBUTION, ACCOUNTING, AND WAREHOUSE INTEGRATION EXPERTISE

We understand the supply chain and accounting challenges facing organizations. This expertise helps us create innovative products that introduce new business processes into Microsoft Dynamics GP. The result is an accurate, streamlined workflow that integrates critical information with your business management solution.

SEAMLESS INTEGRATION WITH MICROSOFT DYNAMICS GP Our products are created using the Dexterity® development environment to ensure seamless compatibility with Microsoft Dynamics GP. The result is a common look and feel and an easy upgrade path.

DISTRIBUTION ESSENTIALS



Uncommon Commitment - Outstanding Results

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